Daleeli User Guide

Registration Process

Step1: Browse the system with the URL: https://apps.pdo.co.om/vcu/external/
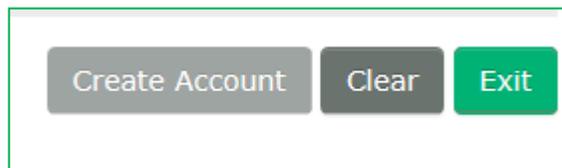

Step2: Select New User Sign Up Here

Step3: Fill in the registration form & accept the terms of service and privacy policy.
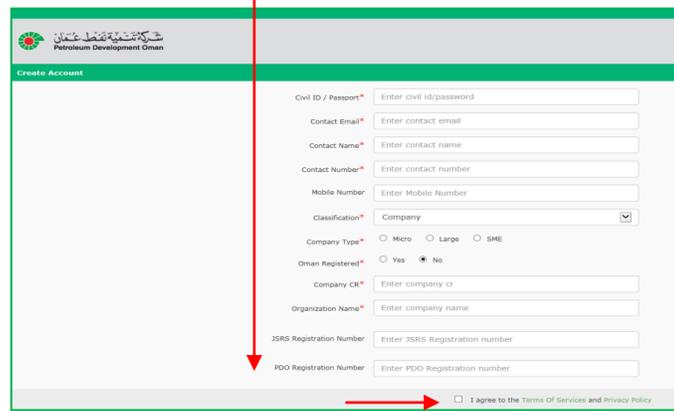
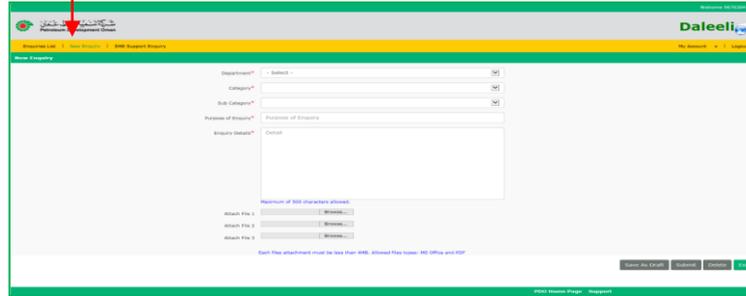**Step4:** Click '*Create Account*'

➕   After creating an account successfully, the system will send you an auto generated email with Login User Name & Password.
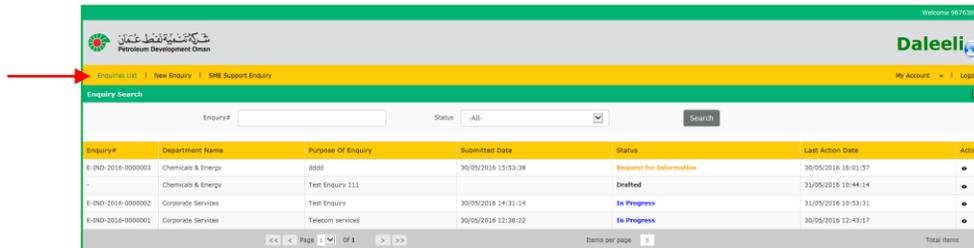
Registration Process is completed

Creating New Enquiry

Step1: Click on '*New Enquiry*' menu on top. Fill in the required information. Attach any supporting document your deem necessary. If you want to save your enquiry for later editing click Save *As Draft* otherwise click '*Submit*'
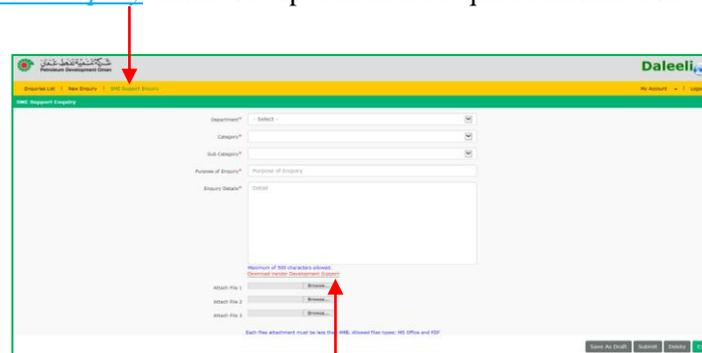

**Step 2:** Check the response & enquiry's history from 'Enquires List'

Creating SME Support Enquiry

Step1: Click on '*SME Support Enquiry*' menu on top. Fill in the required information.

Step2: Click on '*Download Vendor Development Support*' form. Fill in the form & save. Attach any supporting document your deem necessary. If you want to save your enquiry for later editing, then click *Save As Draft* otherwise click *Submit*

Note: User can change/ modify profile details as desired. Select '*My Account*' in the main bar.
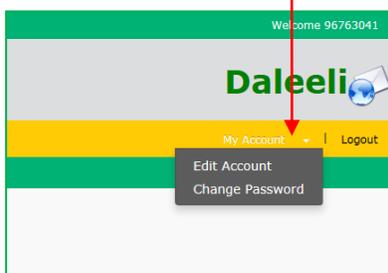
*In Case you forgot your password

Go to https://apps.pdo.co.om/vcu/external/

Select Option Forgot Password?

An email will be sent to your registered email address inbox in order to reset your password.